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7 **UNITED STATES DISTRICT COURT**
8 **CENTRAL DISTRICT OF CALIFORNIA**
9

10 BENITO BAUTISTA,

11 Plaintiff,

12 vs.

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14 BILLINGSLEY'S PICO LLC. d/b/a
15 BILLINGSLEY'S RESTAURANT; and
DOES 1 through 10 inclusive,

16 Defendants.
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Case No.:

COMPLAINT FOR INJUNCTIVE
RELIEF AND DAMAGES FOR DENIAL
OF CIVIL RIGHTS OF A DISABLED
PERSON IN VIOLATIONS OF
AMERICAN'S WITH DISABILITIES;
CALIFORNIA'S UNRUH CIVIL
RIGHTS ACT; CALIFORNIA'S
DISABLED PERSONS ACT;
CALIFORNIA HEALTH & SAFETY
CODE; NEGLIGENCE

24
25 Plaintiff BENITO BAUTISTA ("Plaintiff") complains of Defendants S
26 BILLINGSLEY'S PICO LLC. d/b/a BILLINGSLEY'S RESTAURANT; and DOES 1
27 through 10 inclusive ("Defendants") and alleges as follows:
28

PARTIES

1
2 1. Plaintiff is a California resident with a physical disability. Plaintiff is
3 substantially limited in his ability to walk. Plaintiff is a double amputee who requires the
4 use of a wheelchair at all times when traveling in public.

5 2. Defendants are, or were at the time of the incident, the real property owners,
6 business operators, lessors and/or lessees of the real property for BILLINGSLEY'S
7 RESTAURANT ("Business") located at or about 11326 W. Pico Blvd. Los Angeles,
8 California.

9 3. The true names and capacities, whether individual, corporate, associate or
10 otherwise of Defendant DOES 1 through 10, and each of them, are unknown to Plaintiff,
11 who therefore sues said Defendants by such fictitious names. Plaintiff will ask leave of
12 Court to amend this Complaint when the true names and capacities have been
13 ascertained. Plaintiff is informed and believes and, based thereon, alleges that each such
14 fictitiously named Defendants are responsible in some manner, and therefore, liable to
15 Plaintiff for the acts herein alleged.

16 4. Plaintiff is informed and believes, and thereon alleges that, at all relevant
17 times, each of the Defendants was the agent, employee, or alter-ego of each of the other
18 Defendants, and/or was acting in concert with each of the other Defendants, and in doing
19 the things alleged herein was acting with the knowledge and consent of the other
20 Defendants and within the course and scope of such agency or employment relationship.

21 5. Whenever and wherever reference is made in this Complaint to any act or
22 failure to act by a defendant or Defendants, such allegations and references shall also be
23 deemed to mean the acts and failures to act of each Defendant acting individually, jointly
24 and severally.

JURISDICTION AND VENUE

25
26 6. The Court has jurisdiction of this action pursuant to 28 USC §§ 1331 and
27 1343 for violation of the Americans with Disabilities Act of 1990, (42 USC §12101, *et*
28 *seq.*)

1 7. Pursuant to pendant jurisdiction, attendant and related causes of action,
 2 arising from the same nucleus of operating facts, are also brought under California law,
 3 including, but not limited to, violations of California Civil Code §§51, 51.5, 52(a), 52.1,
 4 54, 54., 54.3 and 55.

5 8. Plaintiff's claims are authorized by 28 USC §§ 2201 and 2202.

6 9. Venue is proper in this court pursuant to 28 USC §1391(b). The real
 7 property which is the subject of this action is located in this district, in Los Angeles, Los
 8 Angeles County, California, and that all actions complained of herein take place in this
 9 district.

10 **FACTUAL ALLEGATIONS**

11 10. On or about January 23, 2017, Plaintiff went to the Business. On or about
 12 February 26, 2017, Plaintiff went to the Business again.

13 11. The Business is a restaurant business establishment, open to the public, a
 14 place of public accommodation and affects commerce through its operation.

15 12. While attempting to enter the Business during each visit, Plaintiff personally
 16 encountered a number of barriers that interfered with his ability to use and enjoy the
 17 goods, services, privileges, and accommodations offered at the Business.

18 13. To the extent of Plaintiff's personal knowledge, the barriers at the Business
 19 included, but were not limited to, the following:

- 20 a. Defendants failed to comply with comply with the federal and state
 21 standards for the parking space designated for persons with
 22 disabilities. Defendants failed to properly mount the signs pursuant to
 23 the standards.
- 24 b. Defendants failed to maintain the parking space designated for
 25 persons with disabilities to comply with the federal and state
 26 standards. Defendants failed to paint the grounds as required.

1 c. Defendant failed to maintain the parking space designated for persons
2 with disabilities to comply with the federal and state standards.
3 Defendants failed to provide the access aisles with level surface
4 slopes.

5 14. These barriers and conditions denied Plaintiff the full and equal access to the
6 Business and caused him difficulty and frustration. Plaintiff wishes to return and
7 patronize the Business, however, Plaintiff is deterred from visiting the Business because
8 his knowledge of these violations prevents him from returning until the barriers are
9 removed. Plaintiff lives about 8 miles from the Business. The Business is conveniently
10 located for Plaintiff and Plaintiff would like to return.

11 15. Based on the violations, Plaintiff alleges, on information and belief, that
12 there are additional barriers to accessibility at the Business after further site inspection.
13 Plaintiff seeks to have all barriers related to his disability remedied. *See Doran v. 7-*
14 *Eleven, Inc.* 524 F.3d 1034 (9th Cir. 2008).

15 16. In addition, Plaintiff alleges, on information and belief, that Defendants
16 knew that particular barriers render the Business inaccessible, violate state and federal
17 law, and interfere with access for the physically disabled.

18 17. At all relevant times, Defendants had and still have control and dominion
19 over the conditions at this location and had and still have the financial resources to
20 remove these barriers without much difficulty or expenses to make the Business
21 accessible to the physically disabled in compliance with ADDAG and Title 24
22 regulations. Defendants have not removed such barriers and have not modified the
23 Business to conform to accessibility regulations.

24 **FIRST CAUSE OF ACTION**

25 **VIOLATION OF THE AMERICANS WITH DISABILITIES ACT OF 1990**

26 18. Plaintiff incorporates by reference each of the allegations in all prior
27 paragraphs in this complaint.
28

1 19. Under the Americans with Disabilities Act of 1990 (“ADA”), no individual
2 shall be discriminated against on the basis of disability in the full and equal enjoyment of
3 the goods, services, facilities, privileges, advantages, or accommodations of any place of
4 public accommodation by any person who owns, leases, or leases to, or operates a place
5 of public accommodation. *See* 42 U.S.C. § 12182(a).

6 20. Discrimination, *inter alia*, includes:

- 7 a. A failure to make reasonable modification in policies, practices, or
8 procedures, when such modifications are necessary to afford such
9 goods, services, facilities, privileges, advantages, or accommodations
10 to individuals with disabilities, unless the entity can demonstrate that
11 making such modifications would fundamentally alter the nature of
12 such goods, services, facilities, privileges, advantages, or
13 accommodations. 42 U.S.C. § 12182(b)(2)(A)(ii).
- 14 b. A failure to take such steps as may be necessary to ensure that no
15 individual with a disability is excluded, denied services, segregated or
16 otherwise treated differently than other individuals because of the
17 absence of auxiliary aids and services, unless the entity can
18 demonstrate that taking such steps would fundamentally alter the
19 nature of the good, service, facility, privilege, advantage, or
20 accommodation being offered or would result in an undue burden. 42
21 U.S.C. § 12182(b)(2)(A)(iii).
- 22 c. A failure to remove architectural barriers, and communication barriers
23 that are structural in nature, in existing facilities, and transportation
24 barriers in existing vehicles and rail passenger cars used by an
25 establishment for transporting individuals (not including barriers that
26 can only be removed through the retrofitting of vehicles or rail
27 passenger cars by the installation of a hydraulic or other lift), where
28 such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).

1 d. A failure to make alterations in such a manner that, to the maximum
2 extent feasible, the altered portions of the facility are readily
3 accessible to and usable by individuals with disabilities, including
4 individuals who use wheelchairs or to ensure that, to the maximum
5 extent feasible, the path of travel to the altered area and the
6 bathrooms, telephones, and drinking fountains serving the altered
7 area, are readily accessible to and usable by individuals with
8 disabilities where such alterations to the path or travel or the
9 bathrooms, telephones, and drinking fountains serving the altered
10 area are not disproportionate to the overall alterations in terms of cost
11 and scope. 42 U.S.C. § 12183(a)(2).

12 21. Where permanent identification is provided for rooms and spaces, signs shall
13 be installed on the wall adjacent to the latch side of the door. Where there is no wall
14 space to the latch side of the door, including at double leaf doors, signs shall be placed on
15 the nearest adjacent wall. Mounting height shall be 60 in (1525 mm) above the finish
16 floor to the centerline of the sign. Mounting location for such signage shall be so that a
17 person may approach within 3 in (76 mm) of signage without encountering protruding
18 objects or standing within the swing of a door. 1991 ADA Standards § 4.30.6.

19 22. Here, Defendants failed to install the signs with the proper mounting height.
20 The signs are posted far higher than 60 inches rendering it impossible to be seen from an
21 approaching vehicle. The height of the sign was over 108 inches.

22 23. For the parking spaces, access aisles shall be marked with a blue painted
23 borderline around their perimeter. The area within the blue borderlines shall be marked
24 with hatched lines a maximum of 36 inches (914 mm) on center in a color contrasting
25 with that of the aisle surface, preferably blue or white. The words "NO PARKING" shall
26 be painted on the surface within each access aisle in white letters a minimum of 12 inches
27 (305 mm) in height and located to be visible from the adjacent vehicular way. CBC §
28 11B-502.3.3.

1 24. Here, Defendants failed to properly maintain the access aisles. Defendants
2 failed to paint “NO PARKING “on the surface within each access aisle. In addition,
3 Defendants failed to properly maintain the access aisles as the paintings were faded and
4 the lines were illegible.

5 25. Under the 1991 Standards, parking spaces and access aisles must be level
6 with surface slopes not exceeding 1:50 (2%) in all directions. 1991 Standards § 4.6.2.
7 Parking spaces and access aisles shall be level with surface slopes not exceeding 1:50
8 (2%) in all directions. 1991 Standards § 4.6.3. Under the 2010 Standards, access aisles
9 shall be at the same level as the parking spaces they serve. Changes in level are not
10 permitted. 2010 Standards § 502.4. “Access aisles are required to be nearly level in all
11 directions to provide a surface for wheelchair transfer to and from vehicles.” 2010
12 Standards § 502.4 Advisory. *Id.* No more than a 1:48 slope is permitted. 2010 Standards
13 § 502.4.

14 26. Here, Defendants failed to provide the access aisles that were level with the
15 parking spaces.

16 27. A public accommodation shall maintain in operable working condition those
17 features of facilities and equipment that are required to be readily accessible to and usable
18 by persons with disabilities by the Act or this part. 28 C.F.R. 35.211(a).

19 28. By failing to maintain the facility to be readily accessible and usable by
20 Plaintiff, Defendants are in violation of Plaintiff’s rights under the ADA and its related
21 regulations.

22 29. The Business has denied and continues to deny full and equal access to
23 Plaintiff and to other people with disabilities. Plaintiff has been and will continue to be
24 discriminated against due to the lack of accessible facilities, and therefore, seeks
25 injunctive relief to alter facilities to make such facilities readily accessible to and usable
26 by individuals with disabilities.

SECOND CAUSE OF ACTION

VIOLATION OF THE UNRUH CIVIL RIGHTS ACT

30. Plaintiff incorporates by reference each of the allegations in all prior paragraphs in this complaint.

31. California Civil Code § 51 states, “All persons within the jurisdiction of this state are free and equal, and no matter what their sex, race, color, religion, ancestry, national origin, disability, medical condition, genetic information, marital status, sexual orientation, citizenship, primary language, or immigration status are entitled to the full and equal accommodations, advantages, facilities, privileges, or services in all business establishments of every kind whatsoever.”

32. California Civil Code § 52 states, “Whoever denies, aids or incites a denial, or make any discrimination or distinction contrary to Section 51, 51.5, or 51.6, is liable for each and every offense for the actual damages, and any amount that may be determined by a jury, or a court sitting without a jury, up to a maximum of three times the amount of actual damage but in no case less than four thousand dollars (\$4,000) and any attorney’s fees that may be determined by the court in addition thereto, suffered by any person denied the rights provided in Section 51, 51.5, or 51.6.

33. California Civil Code § 51(f) specifies, “a violation of the right of any individual under federal Americans with Disabilities Act of 1990 (Public Law 101-336) shall also constitute a violation of this section.”

34. The actions and omissions of Defendants alleged herein constitute a denial of full and equal accommodation, advantages, facilities, privileges, or services by physically disabled persons within the meaning of California Civil Code §§ 51 and 52. Defendants have discriminated against Plaintiff in violation of California Civil Code §§ 51 and 52.

35. The violations of the Unruh Civil Rights Act caused Plaintiff to experience difficulty, discomfort, or embarrassment. The Defendants are also liable for statutory damages as specified in California Civil Code §55.56(a)-(c).

THIRD CAUSE OF ACTION

VIOLATION OF CALIFORNIA DISABLED PERSONS ACT

36. Plaintiff incorporates by reference each of the allegations in all prior paragraphs in this complaint.

37. California Civil Code § 54.1(a) states, “Individuals with disabilities shall be entitled to full and equal access, as other members of the general public, to accommodations, advantages, facilities, medical facilities, including hospitals, clinics, and physicians’ offices, and privileges of all common carriers, airplanes, motor vehicles, railroad trains, motorbuses, streetcars, boats, or any other public conveyances or modes of transportation (whether private, public, franchised, licensed, contracted, or otherwise provided), telephone facilities, adoption agencies, private schools, hotels, loading places, places of public accommodations, amusement, or resort, and other places in which the general public is invited, subject only to the conditions and limitations established by law, or state or federal regulation, and applicable alike to all persons.

38. California Civil Code § 54.3(a) states, “Any person or persons, firm or corporation who denies or interferes with admittance to or enjoyment of public facilities as specified in Sections 54 and 54.1 or otherwise interferes with the rights of an individual with a disability under Sections 54, 54.1 and 54.2 is liable for each offense for the actual damages, and any amount as may be determined by a jury, or a court sitting without a jury, up to a maximum of three times the amount of actual damages but in no case less than one thousand dollars (\$1,000) and any attorney’s fees that may be determined by the court in addition thereto, suffered by any person denied the rights provided in Section 54, 54.1, and 54.2.

39. California Civil Code § 54(d) specifies, “a violation of the right of an individual under Americans with Disabilities Act of 1990 (Public Law 101-336) also constitute a violation of this section, and nothing in this section shall be construed to limit the access of any person in violation of that act.

1 40. The actions and omissions of Defendants alleged herein constitute a denial
 2 of full and equal accommodation, advantages, and facilities by physically disabled
 3 persons within the meaning of California Civil Code § 54. Defendants have
 4 discriminated against Plaintiff in violation of California Civil Code § 54.

5 41. The violations of the California Disabled Persons Act caused Plaintiff to
 6 experience difficulty, discomfort, and embarrassment. The Defendants are also liable for
 7 statutory damages as specified in California Civil Code §55.56(a)-(c).

8 **FOURTH CAUSE OF ACTION**

9 **CALIFORNIA HEALTH & SAFETY CODE § 19955, et seq.**

10 42. Plaintiff incorporates by reference each of the allegations in all prior
 11 paragraphs in this complaint.

12 43. Plaintiff and other similar physically disabled persons who require the use of
 13 a wheelchair are unable to use public facilities on a “full and equal” basis unless each
 14 such facility is in compliance with the provisions of California Health & Safety Code §
 15 19955 et seq. Plaintiff is a member of the public whose rights are protected by the
 16 provisions of California Health & Safety Code § 19955 et seq.

17 44. The purpose of California Health & Safety Code § 1995 et seq. is to insure
 18 that public accommodations or facilities constructed in this state with private funds
 19 adhere to the provisions of Chapter 7 (commencing with Section 4450) of Division 5 of
 20 Title 1 of the Government Code. The code relating to such public accommodations also
 21 require that “when sanitary facilities are made available for the public, clients, or
 22 employees in these stations, centers, or buildings, they shall be made available for
 23 persons with disabilities.

24 45. Title II of the ADA holds as a “general rule” that no individual shall be
 25 discriminated against on the basis of disability in the full and equal enjoyment of goods
 26 (or use), services, facilities, privileges, and accommodations offered by any person who
 27 owns, operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a).
 28 Further, each and every violation of the ADA also constitutes a separate and distinct

1 violation of California Civil Code §§ 54(c) and 54.1(d), thus independently justifying an
2 award of damages and injunctive relief pursuant to California law, including but not
3 limited to Civil Code § 54.3 and Business and Professions Code § 17200, et seq.

4 **FIFTH CAUSE OF ACTION**

5 **NEGLIGENCE**

6 46. Plaintiff incorporates by reference each of the allegations in all prior
7 paragraphs in this complaint.

8 47. Defendants have a general duty and a duty under the ADA, Unruh Civil
9 Rights Act and California Disabled Persons Act to provide safe and accessible facilities
10 to the Plaintiff.

11 48. Defendants breached their duty of care by violating the provisions of ADA,
12 Unruh Civil Rights Act and California Disabled Persons Act.

13 49. As a direct and proximate result of Defendants' negligent conduct, Plaintiff
14 has suffered damages.

15
16 **PRAYER FOR RELIEF**

17 WHEREFORE, Plaintiff respectfully prays for relief and judgment against
18 Defendants as follows:

19 1. For preliminary and permanent injunction directing Defendants to comply
20 with the Americans with Disability Act and the Unruh Civil Rights Act;

21 2. Award of all appropriate damages, including but not limited to statutory
22 damages, general damages and treble damages in amounts, according to proof;

23 3. Award of all reasonable restitution for Defendants' unfair competition
24 practices;

25 4. Reasonable attorney's fees, litigation expenses, and costs of suit in this
26 action;

27 5. Prejudgment interest pursuant to California Civil Code § 3291; and

28 6. Such other and further relief as the Court deems just and proper.

DEMAND FOR TRIAL BY JURY

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff hereby demands a trial by jury on all issues so triable.

Dated: May 3, 2017

ADVANCED DISABILITY ADVOCATES

By: /s/ Sung T. Kim
Sung T. Kim, Esq.
Attorneys for Plaintiff